

## How can L&L give a 3 year Guarantee on all of their work?

Some companies claim to have the best quality work- L&L delivers- as evidenced by our 3 year guarantee on all of our work. That's right- Patios, Concrete, Masonry, Arbors (and the paint job!) Grading, Soil preparation, Irrigation, Drainage, Planting, Lighting- everything!

***How can L&L do that?*** We design not only for aesthetics but also function and structural integrity, use only high quality materials and have highly trained personnel doing the install. L&L's owner and designer each do regular site visits to reinforce trained procedures and ensure project integrity. **We control the whole process from start to finish.**

Being detail oriented and controlling the whole process is the secret. We can;

- 1) Design the yard so all components work together as a system
- 2) Utilize our 30 plus years of installation experience within the planning process
- 3) Design a patio so it won't crack all to hell. Guarantee our concrete- you're darn right we do! We can design in structural features where needed and then control the entire grade, form, pour and installation process- very important!
- 4) Design a yard to enhance the drainage and irrigation to prevent any problems with your homes foundation
- 5) Provide a total SOLUTION- Beautiful *and* Functional- not just a plan with specs and a promise.

**So what's the catch-** L&L is a small company only doing 30 or so projects per year-that's it. Our model isn't one established on volume.

There are a select few Architects, Builders or Landscape Designers committed to doing the highest quality work that recommend L&L and if our input is integrated into the final landscape design we can extend our guarantee to these projects also.

### **1-01-09 The L&L 3 year Guarantee**

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L&L Landscaping will guarantee all work on projects that we have done complete- the design through installation- for a period of 3 years- Patios, Arbors (including paint!), Masonry, Grading, Drainage, Irrigation, Soil Preparation, Lighting and Planting- all included, assuming proper maintenance- reference L&L's "Landscape Maintenance Guide" dated 1-01-09 for proper procedures

The fine print exclusions;

Accidents, acts of god and Structurally Engineered items are not covered-

Concrete- some minor hairline cracks periodically occur due to earthquakes, etc-not covered

Our clients can rest assured we have their best interests in mind. We have no incentive to cheat or take shortcuts with your project. If you have a plant that has died, gotten too big for the location or just never really done much- we replace it. If there is a wet spot, dry spot, drainage problem or anything wrong with items we have installed- call us and we will fix or replace it- **guaranteed.**

Thanks,

Bruce Lance

L&L Landscaping, Inc.

[www.LandLLandscaping.com](http://www.LandLLandscaping.com)